

COVID-19 Action Plan

Transition to Opening

5th November, 2021

Limited **pickup Service** to start Friday, 5th November, 2021

Members will be given the option of picking up orders from our Stanmore premises as follows:

Table at front door – no members allowed into premises

Pickup times: Mon-Wed 8am-10am; Thu-Fri 8am – 1pm

Volunteers who are double-vaxxed will return to work at NSW stoma premises.

Members will be notified by SMS when their order is ready. Please allow a minimum of 5 business days from the day we receive your order to process and prepare your order. Members should not come to the Stanmore premises until they have been notified.

On arrival please ring the bell at the front door. **Masks must be worn by all parties** – staff/volunteers and members/those picking up.

On answering, you will be asked which member you are collecting for and you will need to remain outside while we collect your order. This will be passed out to you.

The pickup service may be suspended at any time as directed by management (eg Covid in the workplace)

Further opening up and return to pre-COVID conditions will be considered after review of the above in January, 2022. We will consider NSW Health directives and NSW state planning in our decision-making but our priority will remain the continuation of our services and the delivery of essential supplies to all our members. We will be monitoring cases in the local community and considering the effect on our business should one of our staff or volunteers test positive to Covid-19.

Thanks so much for your patience while we transition back to opening.

Mary Egan
General Manager